Actiontec®

Dual Band
802.11ac

Wireless Network Adapter

Model # WEB6000Q

User Guide

0535-0014-000 rev. 1

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Introduction

The Actiontec WEB6000Q is a wireless network extender with dual concurrent radios supporting both 2.4GHz and 5GHz operation in 802.11 /b/g/n, and also 5GHz in 802.11a and the latest standard, 802.11ac. This allows the Extender to connect to everything from legacy wireless laptops, computers, and gaming platforms, up to the most current (and future) Apple and Android tablets, laptops, media platforms, and smartphones.

The Extender works by being placed in a central location of the home, or in a location where the existing wireless signal is weak, and then being physically connected directly to your gateway/modem. This physical connection not only extends the signal, but allows the Extender to import and automatically configure itself with the same network ID/SSID and password currently in use and configured on the existing Actiontec gateway/modem/router. This means that wherever you are in your house, your Wi-Fi tablet, laptop, phone, or wireless device will connect to the Internet using the same network and security keys.

For users with newer mobile devices, tablets, and laptops, connections through the 5GHz radio can markedly increase the performance and speed of your WiFi connection, while freeing up the 2.4GHz band for legacy or older devices.

Features

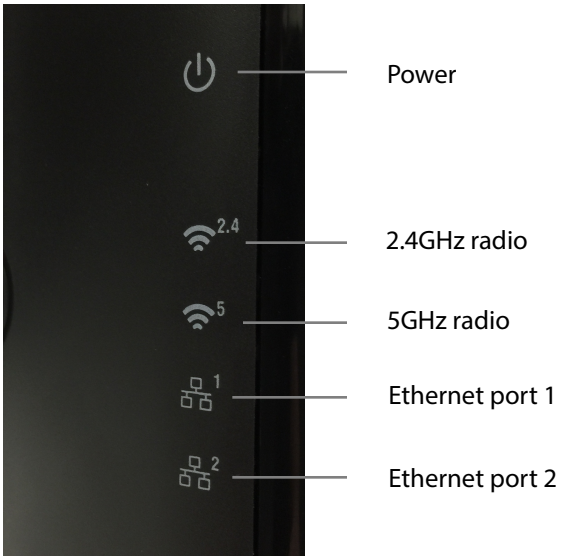
- 2.4GHz and 5GHz dual concurrent 802.11 a/b/g/n WiFi radios
- 5GHz 802.11ac WiFi radio
- Two Gigabit Ethernet ports
- Integrated wireless networking with 2x2 802.11n and 4x4 802.11ac access point
- Multiple security offerings, including, MAC address filtering, WEP, and WPA
- Other options including WMM, IP address management, carrier remote support and management, and upgradable firmware.

Getting to Know the Extender

This chapter describes the location and uses of the Extender's LEDs, ports, and buttons.

Front Panel

The front panel features LEDs that illuminate in green when the operation of power, available ports and wireless bands are functioning and in use.



Back Panel

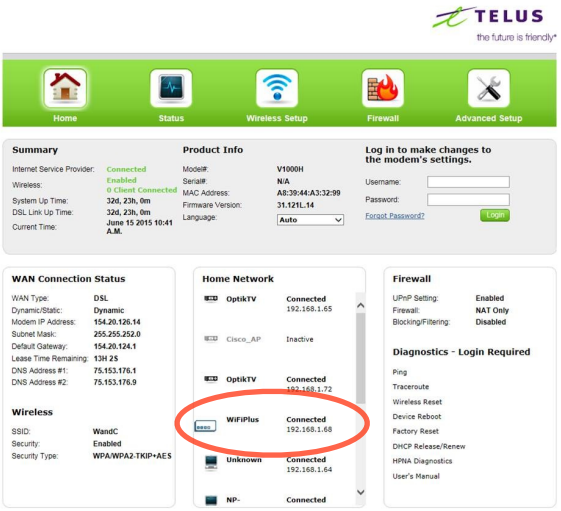
- **Power port**: used to connect the power adapter (external, 12V DC, 2A, model # WA-24Q12PU, mfg. by Actiontec) to the Extender.
- **Reset button**: restores the Extender back to the original factory default settings when held down for at least 10 seconds.
- **Dual-port Gigabit Ethernet switch**: used for directly connecting the Extender to the gateway/modem.
- **Labels:** indicate the factory default GUI access username and password, network SSID names, and security keys.

Accessing the Extender's GUI

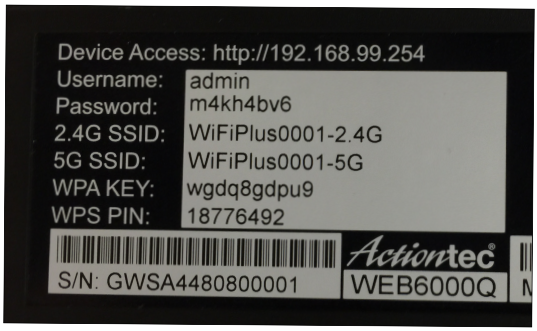
The Extender features an onboard graphical user interface (GUI) that includes user-configurable settings. Some of these settings should be accessed by experienced network technicians only.

To configure the network settings of the Extender:

1. Ensure that the Extender is connected to a gateway/modem, and that both devices are powered on.
2. On a computer connected to the same network as the gateway/modem/router and Extender, log in to the gateway/modem/router by entering **192.168.1.254** into the address bar of a web browser.
3. The gateway/modem/router's GUI appears. The IP address of the Extender should be displayed on the *Main* or *Home* screen of an Actiontec gateway/modem, as indicated below.



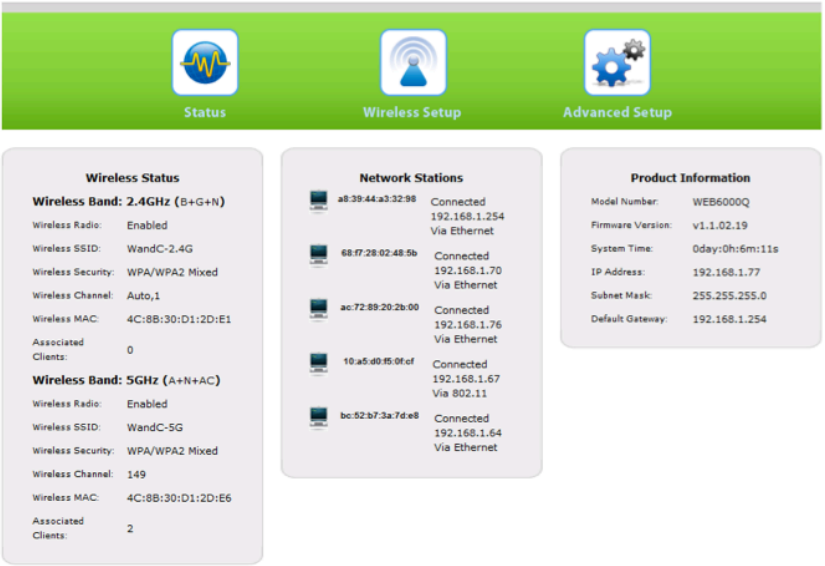
4. Write down the IP address of the Extender.
5. Enter the IP address written down in step 4 in the address box of the web browser.
6. The Extender's *Login* screen appears. Enter the Extender's *Username* and *Password* (found on the label located on the back panel of the Extender; see second figure, below).



The Extender's GUI's *Status* screen appears, as shown below.

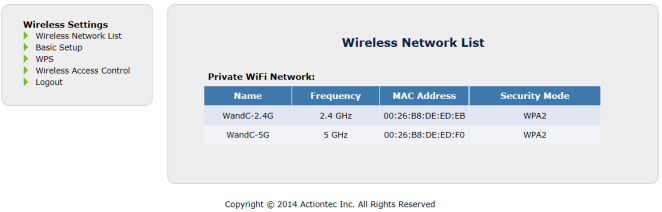
Status

The first GUI screen that appears is the *Status* screen, which can also be generated by clicking the *Status* icon in the menu bar. This screen contains basic information about the Extender's wireless status, network stations, and product information about the Extender. There are no configurable settings available in this screen.



Wireless Setup

Clicking the *Wireless Setup* icon from the menu bar of any of the Extender's GUI screens generates the *Wireless Network List* screen. Additional wireless settings can be accessed from the menu on the left side. These settings configure various aspects of the Extender's wireless network, and the majority of them should be adjusted by an experienced network technician only. The exceptions are the settings contained in the *Basic Setup* screen.



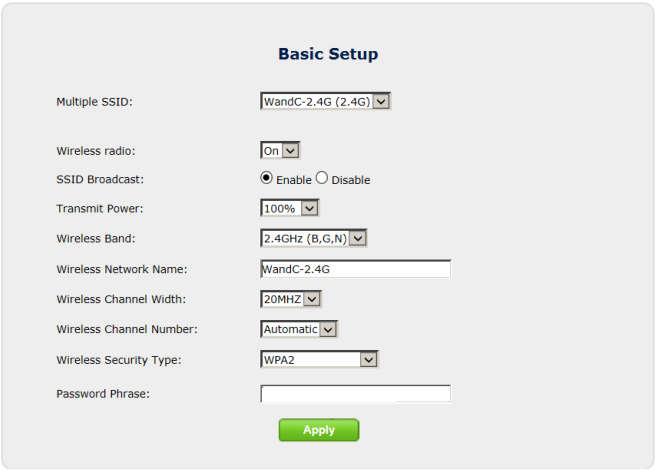
Wireless Network List

Selecting **Wireless Network List** generates the *Wireless Network List* screen (above). This screen displays various characteristics of the Extender's wireless networks.

Basic Setup

The *Basic Setup* wireless network screen contains various settings regarding the Extender's wireless network security.

> **Note**: The Extender is automatically configured with the gateway/router's wireless settings (including security settings) after being directly connected via Ethernet to the Actiontec GT784WN gateway. We recommend that all wireless security changes be performed on the gateway/router. The Extender automatically imports the changes within 90-120 seconds.



When finished adjusting the settings in this screen, click **Apply**.

Multiple SSID

This option allows the user to setup different SSIDs (wireless networks) with different parameters. Select the option desired from the *Multiple SSID* drop-down menu.

Wireless Radio

This option turns the Extender's wireless radio on and off.

SSID Broadcast

This option controls whether or not the name of the network is broadcast to other wireless devices (usually, in the device's available wireless network list). Select *Enable* or *Disable* by clicking in the appropriate radio button.

Transmit Power

This option controls the power of the Extender's wireless radio. We recommend leaving this setting at 100%.

Wireless Band

This option allows the user to select the bandwidth at which the Extender's wireless radio will operate.

Wireless Network Name

Enter the name of the wireless network in this text box.

Wireless Channel Width

This option allows the user to select the channel width at which the Extender's wireless radio will operate. Actiontec recommends using the default setting.

Wireless Channel Number

This option allows the user to select the channel number at which the Extender's wireless radio will operate. Actiontec recommends leaving the channel number as is. The Extender and gateway automatically scan for the best channel at every boot up

Wireless Security Type

This option allows the user to select the type of security applied to the Extender's wireless network.

Password Phrase

This option allows the user to enter a custom password phrase or value.

WPS

The *WPS* screen allows the Extender to accept wireless clients via Wi-Fi Protected Setup (WPS), an automatic wireless network connection protocol. Only experienced network technicians should configure the settings in this screen.

Wireless Access Control

The *Wireless Access Control* screen contains a number of advanced settings regarding the Extender's wireless network. Only experienced network technicians should configure these settings.

Advanced Setup

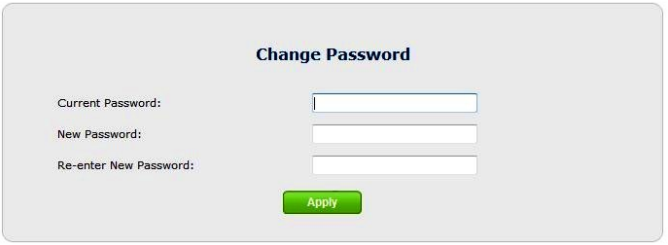
Clicking the *Advanced Setup* icon from any of the Extender's GUI screens generates the *Management* screen, along with other advanced settings accessed through the menu on the left side. These settings configure various administrative aspects of the Extender and its GUI. They should be adjusted by an experienced network technicians only.

Management

The *Management* screen (above) allows the Extender's IP address settings to be modified. Only experienced network technicians should change these settings.

Change Password

The *Change Password* screen allows the user to change the password that allows access to the GUI. To change, enter the current password, enter and re-enter the new password, then click **Apply**. Be sure to write the password down and keep it somewhere safe, as it will be needed to access the Extender's GUI in the future.



Factory Default

The *Factory Default* advanced setup screen allows the Extender's factory default settings to be reapplied, erasing all current settings. Click **Restore Default Settings** to restore the Extender to its factory default state.

Language Settings

The *Language Settings* screen allows the Extender's GUI language to be changed. Options include Auto-detect, English, and French. Selecting **Auto-detect** causes the Extender to automatically select the language (English or French) based on the language being used on the connected computer. To save changes, click **Apply**.

Specifications

Model Number

WEB6000Q

Certifications

Wi-Fi (a, b, g, n, ac)

WPA, WPA2

WMM

Wi-Fi Protected Setup

IP

Wi-Fi 802.11 a/b/g/n/ac IEEE standard 5GHz/2.4GHz

LAN Connections

Ethernet ports (2): 10/100/1000

LED Indicators

Power, WiFi 2.4 GHz, WiFi 5 GHz, LAN Ethernet 1, LAN Ethernet 2

Gain and Impedance

Gain: 2.4GHz, 5GHz radios - 5 dBi per chain

Power

External, 12V DC, 2A, model # WA-24Q12PU, mfg. by Actiontec

Regulatory

FCC part 15, UL-60959-1

Environmental

Operating temperature - 0ºC to 40ºC (32ºF to 104ºF)

Storage temperature - 0ºC to 70ºC (32ºF to 158ºF)

Operating humidity - 10% to 85% non-condensing

Storage humidity - 5% to 95% non-condensing

Altitude: -197 ft. to 7000 ft.

Note: Specifications are subject to change without notice.

Notices

Warranty

This product has a one-year Limited Hardware Warranty and 90-day free software updates from date of purchase.

Local Law

This Limited Warranty Statement gives the customer specific legal rights. The customer may also have other rights which vary from state to state in the United States, from province to province in Canada, and from country to country elsewhere in the world.

To the extent that this Limited Warranty Statement is inconsistent with local law, this Statement shall be deemed modified to be consistent with such local law. Under such local law, certain disclaimers and limitations of this Warranty Statement may not apply to the customer.

Go to http://www.actiontec.com/products/warranty.php for more information.

Important Safety Instructions

Basic safety precautions should always be followed to reduce the risk of fire, electrical shock, and personal injury, including the following:

- Do not use this product near water – for example, near a bathtub, kitchen sink, laundry tub, or swimming pool, or in a wet basement; only clean with dry cloth.
- Do not block any ventilation openings. Install in accordance with the manufacturer's instructions. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus including amplifiers that produce heat.
- Do not use the telephone to report a gas leak in the vicinity of the leak.
- Use only the power cord and batteries indicated in this manual if applicable. Note: you may need to reword for batteries or adapters.
- Do not dispose of batteries in fire, as they may explode – check with local codes for possible special disposal instructions if applicable.

FCC Class B Equipment

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by implementing one or more of the following measures:

- Reorient or relocate the device;
- Increase the separation between the equipment and receiver;
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected (applicable only to powerline products);
- Consult the dealer or an experience radio or television technician for help.

Modifications

The FCC requires the user to be notified that any changes or modifications made to this device that are not expressly approved by Actiontec Electronics, Inc, may void the user's authority to operate the equipment.

Declaration of Conformity for Products Marked with the FCC logo or Industry Canada (IC)– North America Only

This device complies with Part 15 of the FCC Rules and with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause harmful interference;
2. This device must accept any interference received, including interference that may cause undesired operation of the device.

Important Note on WiFi

If applicable, this equipment complies with FCC/Industry Canada radiation exposure limits set forth for an uncontrolled environment.

The radio has been found to be compliant to the requirements set forth in CFR 47 Sections 2.1091, 15.247 (b) (4),15.407 addressing RF Exposure from radio frequency devices as defined in Evaluating Compliance with FCC Guidelines for Human Exposure to Radio Frequency Electromagnetic Fields. The equipment should be installed more than 30 cm (~12 in.) from your body or nearby persons.

For product available in the USA/Canada market, only channel 1~11 can be operated. Selection of other channels is not possible.

The device could automatically discontinue transmission in case of absence of information to transmit, or operational failure. Note that this is not intended to prohibit transmission of control or signaling information or the use of repetitive codes where required by the technology.

The device for the band 5150-5250 MHz is only for indoor usage to reduce potential for harmful interference to co-channel mobile satellite systems.

The transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

Contact Information

For questions regarding your product or the FCC/Industry Canada declaration, contact:

Actiontec Electronics, Inc
760 North Mary Avenue, Sunnyvale, CA 94085, United States
Tel: (408) 752-7700 Fax: (408) 541-9003

Technical Support

Go to **www.actiontec.com/support** for product support, updates, and more information including:

- Firmware updates
- Troubleshooting
- Registration
- FAQs

Technical Support Phone Number

United States: 1-888-436-0657